

Best price guarantee

SD would like to offer guests the current and best price on the destination website (www.schladming-dachstein.at) every day with the "Best Price Guarantee". SD sees the international booking portals as important partners in online sales, but is also interested in offering guests online bookability at least at the same prices on the destination website. This means that guests should not have to switch to international sales platforms or undergo time-consuming price comparisons. An enormous advantage for the landlord is the comparatively low commission of max. 5 % on www.schladming-dachstein.at, especially in comparison to the high commissions of the international platforms (booking.com, hrs.de, etc.) of at least 10 to 15 percent.

1. Commitment on the part of Schladming-Dachstein

All VBs that sign this agreement will receive a correspondingly striking award in relation to the best price guarantee as part of the presentation on the destination website and its subpages.

2. Obligation on the part of the rental company

The VB agrees to the guidelines listed under point 3 without exception. These guidelines are a prerequisite for active participation in the "Best Price Guarantee" group.

Should the guest find a more favorable offer on another booking platform/portal taking these guidelines into account and provide the required proof, the VB undertakes to refund the deviating amount (difference) to the guest upon arrival or to deduct it from the invoice.

3. Requirements for a valid claim by the guest

- The guest has made an online booking via schladming-dachstein.at
- It is actually the same offer (product). The competing offer relates to
 - the same period
 - the same room category
 - the same accommodation
 - the same arrival and departure days
 - Offer can be booked online
 - The prices must also be able to be confirmed by the respective third-party provider

- The following details are required:
 - Reservation or booking number
 - A screenshot (screen shot) of the website listing the cheaper offer.

The following must be clearly visible:

- Location
- Detailed price list
- Room type
- Type of occupancy
- Date of stay
- Services included in the price
- Date and time of the comparison
- The URL of the website (for example www.booking.com)

4. The following rates are excluded from the guarantee:

- Bookings made through non-transparent booking channels (such as Priceline, where the name of the hotel is not revealed until after the booking has been made)
- Bookings made via auction websites (e.g. ebay, animod)
- Package deals that include additional services such as half board, airport transfers, massages, etc.
- Special prices for hotel accommodation in the form of promotions, bonus or loyalty offers, group prices, conference prices, prices for members of associations or organizations, travel agency prices, media prices, employee offers or similar special offers Unpublished prices for hotel accommodation
- Price differences resulting from exchange rates, VAT, etc.
- Falsified evidence of cheaper offers
- Evidence that cannot be confirmed by our staff

SD has the right to change or suspend the conditions of the Best Price Guarantee without informing the guest in advance. For existing bookings, the conditions quoted at the time of booking are guaranteed.

5. Duration of the agreement

This agreement comes into force on the date of signature. The contract is concluded for an indefinite period and can be terminated at any time by giving one month's notice to the end of the month in question.

The termination of the agreement must be made in writing by both partners. All bookings made up to the termination of the agreement are subject to the respective conditions of the best price guarantee.